



Digital Marketing Setup and Strategy

Overview...
Class Next Tuesday!

Digital Marketing Expert

Dan Stratford

- Digital Marketing Since 1997
 - SEO
 - Adwords/PPC/Paid Search
 - Website Development
 - Social Media
- Product Development to Business Development
 - Dex Media \$28M to Over \$120M
 - LexisNexis \$2M to Over \$10M/Year
 - C1 Partners \$250K to \$1M in 3 Years
- Strategic
 - Messaging Development
 - Results Based Strategy Development
 - Tracking Results at Conversion Level





What is Stratex?

Digital Marketing Training & Consulting

- 1. Training
 - 1. Business Owners
 - 2. Marketers & Website Developers
- 2. Consulting
 - 1. Businesses
 - 2. Marketers

Summary

- 1. Setting Goals
- 2.Messaging
- 3. Keyword Research
- 4.On-Site Audit
- 5.Off-Site Audit
- 6. Competitive Analysis
- 7. Prioritizing
- 8. Tracking and Optimizing

Setting Goals

- •Branding?
- •Leads and Sales?

Summary

- 1. Branding and Awareness
 - 1. Less Tangible, But Valuable
 - 2. Strategies
 - 1. Display/Retargeting
 - 2. Email Marketing
 - 3. Social Media
- 2. Leads and Sales
 - 1. Lifetime Value of Your Customer
 - 2. Cost Per Acquisition Tolerance
 - 3. Are You Willing to Lose Money on Customer Acquisition and for How Long?
 - 4. Strategies
 - Search Engine Marketing SEO/PPC
 - 2. Social Media
 - Email Marketing

What Does Success Look Like?

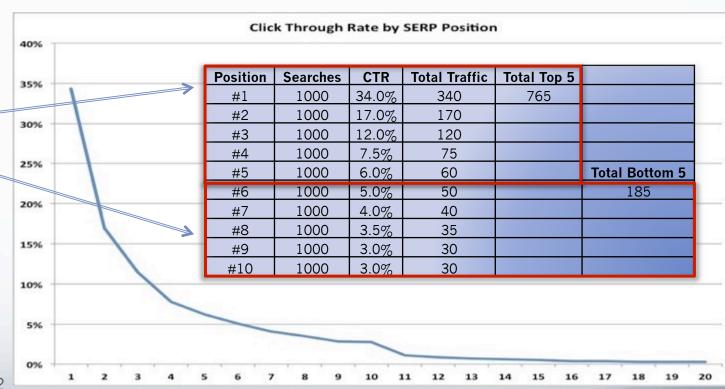
- Measurable Results
- Case Studies

The New Demands of Search

Organic SERP Position Drastically Affects Traffic to Your Website

For every 1,000 searches...

- The #1 Position Averages over 300 visitors.
- The #10 Position Averages about 30.
- The top 5 spots receive over 4X the traffic of 6-10.
 - Page 1 Receives 30X more traffic than page 2



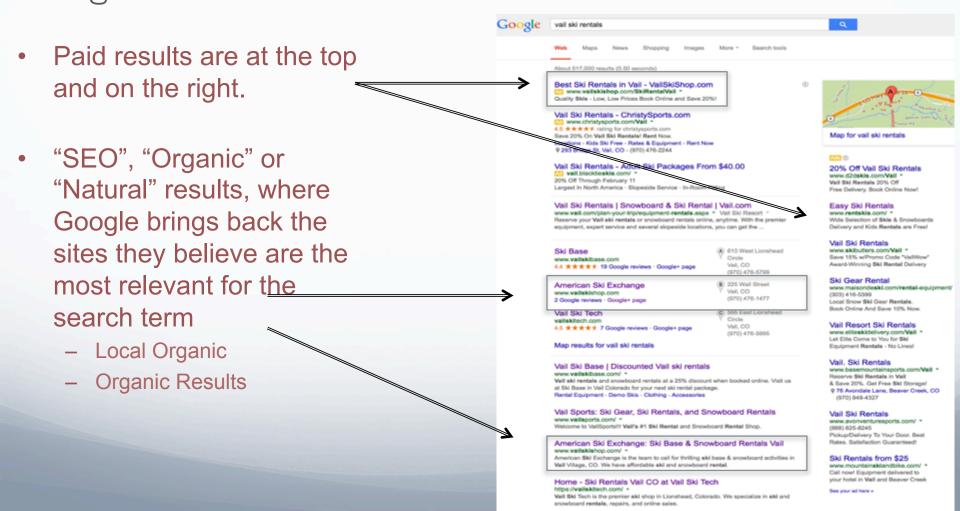
The Value of SEO v. PPC - Client Case Study

- SEO generated over \$400K in traffic for \$100K investment in 20 months
- Breakeven: 8-9 months
- In less than 2 years, client acquisition costs are 25% of PPC, and dropping



What is SEO? Search Engine Results Page (SERP)

Google Search "vail ski rentals"



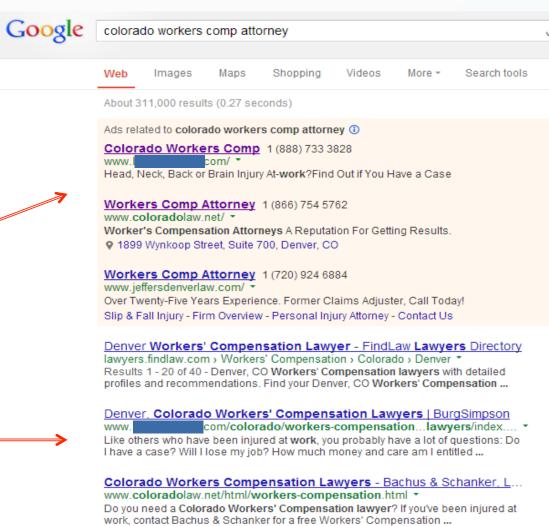
Success Stories

Profitable& Measurable cost per client acquisition for PPC and SEO:

Search:

'colorado workers compensation attorney'

- Our Client in Google Adwords: Over 15% Conversion to lead Rate
- 20% conversion to client
- Firm only takes head, neck, back and brain injury
- #1 Law Firm Site in Organic
- Cost per acquisition is profitable for PPC, however...
- Cost per acquisition is 50%-80% lower from organic traffic



Social Media Case Study: St. Louis Real Estate Investment Company

- Investment: \$500/month for 4 months
- Cost Per Lead: \$200
- Leads: 10
- Sales: 1
- Cost Per Acquisiton: \$2,000
- Gross Profit Per Sale: \$10,000-\$30,000

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How Did Survive the Real Estate Crash?

Have you seen The Big Short? The movie, based on a book by Michael Lewis, gives a fast-paced, entertaining look at the real estate crash of the mid-2000's. It discusses the role big banks played in the crash and how the financial house of cards they were building came tumbling down in the end. The movie is deservedly getting award nominations and is certainly worth the admission price to see it.

Leaving the movie, it is ha... Continue Reading



Social Media Case Study:

St. Louis Real Estate Investment Company

- SEO/PPC Cost Per Lead: Less Than \$100
- Cost Per Acquisition: \$500
- SEO/PPC Drives Over Half of Their Business Leads



buy my house for cash st. louis

All

Maps

Shopping

News

Videos

Moi

About 79,500,000 results (0.73 seconds)

We Buy CO Houses Fast - cashforhousescol

Ad cashforhousescolorado.com/CashNow ▼ (303) 829
We Buy Any House Fast Cash, No Fees Have An Offer In Ho

We **Buy** Any **House** Fast **Cash**, No Fees Have An Offer In Ho Types: Foreclosures, Vacant Property, Rental Property, Reloca

Houses In Any Condition

We Buy Properties In Any Condition, See If You Qualify For All Cash. How The

A Step By S

We Will Buy Your House - We Buy Houses in

Ad stlouis.webuyuglyhouses.com/ ▼

Get Your Cash Offer Today!

St. Louis Home Buyers - We Pay Top Dollar

www.startingpointre.com/HomeBuyers ▼ (314) 667-4 Sell Your Home Fast Today

Avoid Foreclosure - St. Louis Home Buyers - Get a Cash Offer

We Buy Houses St. Louis - Fast for Cash - S

https://www
We buy houses in the St. Louis, MO metro area for cash - S
no middleman - Offers in as little as 24 hours-Close in days no

no middleman - Offers in as little as 24 hours-Close in days no Contact Us - Houses For Rent In St. Louis ... - Available Home

Core Properties: Real Estate Investment Cor corepropertiesstl.com/ ▼

Sell your home or investment **property FAST** with Core Propprofessional and **sell** your **house** As-Is? We are your local, **St**

Targeting & Messaging

- Target Buyers
- Value Proposition

Why Should I Go Through This Hassle?

Be More Efficient

- Clarify who is your best customer (Most profitable)
- Make sure you get the right people to come to your website (Lower bounce rate)
- Make sure they engage on your website so they buy
 (Higher lead rate)



Defining Your Ideal Target Persona

What is the Sweet Spot?

- Who they are
- What they are responsible for
- •Where they live and/or work
- Why are they choosing to buy

Bad example

•Women 25-45 years old

Good example

•25-45 year old mother of young children who is responsible for her family's winter clothing purchase decisions and who needs to buy good value jackets for her kids <u>because winter is coming and the kids grew</u> since last year



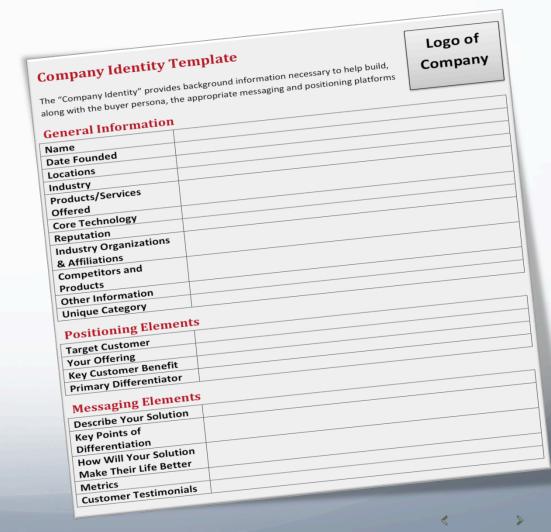
Develop Your Buyer Persona

- Problems and Issues
 You Can Solve
- Desired Solution
- Criteria That Must Be Met
- Search Terms
- Online Information
 Sources

Areas To Investigate	Key Questions
Demographics	Age? Marriage status? Gender? Children? Education level?
Job/Responsibility	Since titles vary, also include their relevant responsibilities
A Day In Their Life	Piece together a typical day – at home, at work, for fun.
Pain Points	What problems do they have? What issues can you solve?
What do they value?	What would make your persona really excited about your product? What are their goals? What questions will they?
Information Sources	Online, friends, reading, social networks? Search terms?
Desired Purchasing Experience	Match the purchasing experience to the persona's expectation. What should the website/store feel like?
Solution Criteria	What specific measures or criteria do they look for?
Describe Success For Them	What would a successful solution look like for them?
Objections or Pet Peeves	What don't they like about products in your industry, how they are used, the buying cycle, or vendors sales methods?

Understanding Your Company Identity

- Your Solution
- Key Points of Differentiation
- How Will Your Solution Make The Persona's Life Better
- Metrics/Proof



Company Positioning Example

EXAMPLE

To a busy mom looking for winter jackets, (Target Customer)

Online Ski Gear Inc. is the one (Company/Product)

online children's outdoor ski gear company that (Unique Category)

<u>provides guaranteed100% satisfaction</u>, unlike (Key Benefit)

other ski gear companies that have similar products, but don't provide the same level of quality or customer service.

(Key Differentiator)

Source: Trout and Ries, Positioning: The Battle For Your Mind

Messaging Example

Engagement: Finding affordable quality winter clothing for your children is a real challenge. Your always on the go and you want to buy from a company you trust.

Reinforcement: Online Ski Gear Inc. helps you buy with confidence. We carry the best brands at affordable prices with free shipping and a 100% satisfaction guarantee.

Solution: Moms like you want to be able to go online and make a good decision for their kids winter gear and then feel confident they bought a high quality product at a reasonable price.

Communicate Value: You will rest easy knowing you made a great purchase. We have won the SIA Customer Satisfaction award 5 years running. Our customers say "OSGI?... we only buy from them!"

Source: Gospe, The Marketing High Ground

Tools for Creating Messaging

- DIY: Request the documents and I will send them to you.
- Professional Marketers Should be Experts
- Website Developers Getting Better
- SEO Specialists Getting better
- PPC Specialists Usually much better than SEOs
- Social Media Specialists Usually good
- Stratex Training Classes

Strategy Development



Step 4: Competitiv e Analysis Process Helps to Determine Strategy

Step 2: Website Audit

Step 3: Off Site Audit

Keyword Research

- Guides Site Content
- Determine Competitors
- Determine Opportunity

Tools for Keyword Research

- Keyword Analysis
 - Google Adwords
 - Google Search Console/Webmaster Tools
 - Wordtracker
 - MOZ
- Ranking
 - BrightLocal
 - MOZ
 - Rank Checker
- Competitive Analysis
 - SEMRush
 - SPYfu

Keyword Research

Keyword Group or Topic: Email Marketing

Keyword	Search Volume	CPC
email marketing	74000	\$17.56
email marketing software	8100	\$16.53
email marketing services	5400	\$34.15
email marketing best practices	2400	\$24.40
free email marketing	2400	\$12.50
email marketing tips	2400	\$9.95
email marketing strategy	1900	\$14.13
what is email marketing	1900	\$7.91
best email marketing software	1600	\$17.07

Adwords Opportunity

Estimated Best Case Scenario*

Cost Per Click: \$16 Conversions to Lead: 10% Cost Per Lead: \$160

Conversions to Sale: 10%

Cost Per Sale: \$1,600

Estimated Worst Case Scenario*

Cost Per Click: \$34 Conversions to Lead: 5%

Cost Per Lead: \$680

Conversions to Sale: 5%

Cost Per Sale: \$13,600

Why do we care?

- Excellent Marketing Analysis
- Could be profitable
- Can help determine SEO Strategy

Keyword Research

Keyword Group or Topic: Denver Builder

Keyword	Search Volume	СРС
new homes denver	880	\$3.31
custom home builders denver	210	\$5.28
denver home builders	210	\$4.49
home builders denver	170	\$4.89
new home builders denver	170	\$4.55
denver custom home builders	110	\$3.95
denver builders	50	\$3.20
home builders in denver	50	\$5.35
new builds in denver	50	\$3.27

Adwords Opportunity

Estimated Best Case Scenario*

Cost Per Click: \$3
Conversions to Lead: 10%
Cost Per Lead: \$30
Conversions to Sale: 10%

Cost Per Sale: \$300

Leads Per Month: 30-40

Sales Per Month: 2-4

Estimated Worst Case Scenario*

Cost Per Click: \$5.5
Conversions to Lead: 5%
Cost Per Lead: \$110
Conversions to Sale: 5%

Cost Per Sale: \$2,200

Leads Per Month: 10-20
Sales Per Month: ½ to 1

Recommendations:

- Budget: \$600 to 2,000/month
- Track Calls and Form Submissions at Keyword Level
- Need Lead Capture Landing Pages With Engagement Message
- Capture at Different Stages of Buying Cycle

Current Rankings

Current Rankings



Generated: 12th Jan 2016	3	Google		8	Google Maps	Y !	Yahoo	!	Y!	Yahoo! Local	 	Bing			Bing Local
Keywords	Rank	Last	Type	Rank	Last	Rank	Last	Туре	Rank	Last	Rank	Last	Туре	Rank	Last
denver homes for sale	-			-		-			-		-			-	
new homes denver	-			-		-			-		-			-	
custom home	7	n/a	Organic	4	n/a	13	n/a	Organic	-		25	n/a	Organic	34	n/a
builders denver						19	n/a	Organic							
denver home builders	29	n/a	Organic	12	n/a	-			-		-			-	
home builders denver	30	n/a	Organic	12	n/a	-			-		-			-	
new home builders denver	-			-		-			-		-			-	
denver custom home builders	8	n/a	Organic	4	n/a	18	n/a	Organic	-		18	n/a	Organic	28	n/a
denver builders	-			36	n/a	-			-		-			-	
home builders in III denver	29	n/a	Organic	14	n/a	38	n/a	Organic	-		-			-	
new builds in denver	-			-		-			-		-			-	

On-Site SEO

- Messaging & Design
- Content
- SEO Factors

On-Site SEO

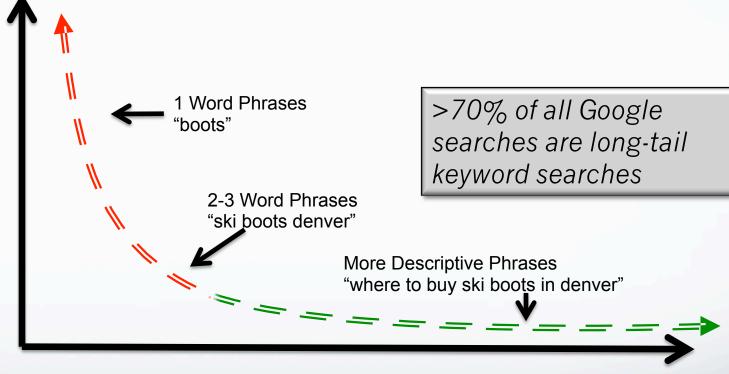
- 1. Website Platform
- 2. Engagement Message
- 3. Calls to Action
- 4. What is Your SEO Goal?
 - 1. Anchor Your Referrals?
 - 2. Drive Leads From Strangers?
- 5. Keyword Strategy
 - 1. Head Terms
 - 2. Long Tail
 - 3. Keyword Mapping
- 6. Site Architecture
- 7. Blogging
- 8. Video

Long Tail vs. Head Terms

High Cost & Competition

Search Volume

Low Cost & Competition



Low Probability of Conversion

High Probability of Conversion

Unique Search Terms

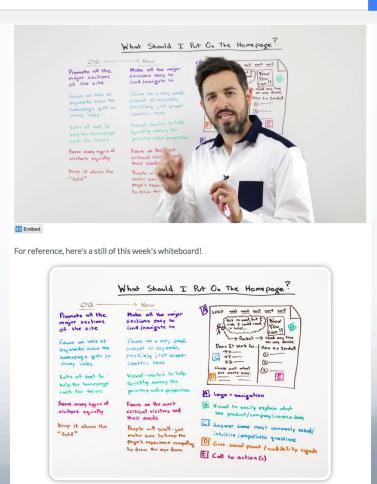
Ideal Landing Pages



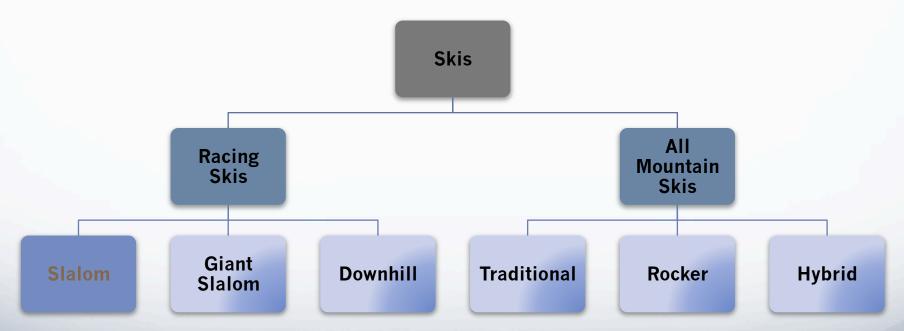
white board friday home page design"



- Engagement Message
- Calls to Action
- Differentiation
- Trust Signals
- Video
- Schema
- Keyword in URL (Not domain name)
- Keyword in Title Tag
- Keyword in Description Tag
- Keyword in Content
- Keyword in Pictures
- Keyword in Headers
- Schema
- Testimonials
- Blog Excerpts
- 1,200+ Words



Site Structure – Support Keyword Targets



Local Note:

"Racing Skis" page URL may be www.domain.com/racing-skis-denver, but do not change navigation to "Racing Skis Denver"

Tools for On-Page Analysis

- 3rd Party Tools
 - Moz
 - Hubspot
 - Brightlocal
- YOUR Free Tools
 - Google Analytics
 - Google Webmaster Tools
 - Google Adwords

Step 3: Off-Site SEO

- Links
- Citations
- Social Media

Off Site Optimization

Why Off-Site Optimization? In a competitive market

- Cannot rank a site without it
- Needs continuous effort
- BAD link building can kill your rankings
- Need a consistent & natural looking approach



Off-Site SEO Building Your Reputation Across The Web

- Links
 - Domain Links
 - Backlinks
- Citations
 - Might be a Link
 - May be Just a Mention
- Social Media
 - Links
 - Signals

Off Site Optimization

Link Profile Is Not So Simple...Needs to be Balanced

Good Links?

- Branded
- Naked
- Keyword Text Links
- Follow
- No-Follow
- Not Sitewide

Bad Links?

- Keyword Text Links
- Follow
- No-Follow
- Sitewide

Off-Site Factors

What Does Google Want?

- The best experience for the searcher...
- ...so they come back.

Backlinks Are a Vote/Reference

- From Quality Sites
- From Relevant Content
- From Relevant Websites
- Bad Backlinks Can Be Difficult to Overcome
- Tier 2 & Tier 3 Links Are Now Important

Social Media

- Are you setup on Google +, Facebook, LinkedIn, Twitter and others?
- Are you active in social media?

Google & Other Properties

- Google Plus
- Google Authorship
- Local Directories: Google, Yelp, Yahoo!, Bing & Others



Linking Profiles

Bad

Anchors Cloud

westchester attorneys (66%) www.notguiltyadams.com (4%) steven r adams (4%) ohio dui attorney (3%) ohio criminal defense attorney (3%) cincinnari dui attorney (1%)

cincinnati attorneys (1%) cincinnati dui defense attorney (1%) cincinnati dui lawyer (1%) website (1%) <a>noText (1%) "our attorneys: bill cunningham" (1%) can the breathometer™ be both revolutionary and reliable? (1%) the law office of steven r. adams (1%)

Good, but a Little Risky?

Anchors Cloud

www.anntoneylaw.com (10%) ann toney, p.c. (8%) anntoneylaw.com (8%)

ann toney pc: best dui attorney in denver, co (6%) ann toney, lawyer (6%) ann toney (4%)

colorado dui attorney serving arapahoe county (4%) dui - ann toney p.c. (4%) jefferson county dui attorney (4%) website (4%) <a>noText (2%)

ann toney, jd, ma (2%) ann toney, jd. (2%) ann toney, p.c. - your rights! (2%) ann toney, pc (denver) (2%) arrests driving while high or on drugs (duid) (2%) best dui attorney in denver, co - ann toney p.c. (2%)

best dui attorneys in colorado (2%) best dui lawver (2%) blood test (2%) blood tests in colorado (2%) blood tests resulting in dui charges in colorado (2%) colorado dui case (2%)

debunking breathalyzer tests in colorado (2%) denver drug defense (2%) denver dui attorney (2%) denver-based attorney (2%) dispute intoxilyer (2%) dmv hearing (2%) dmv hearings in colorado (2%)

Off-Site Analysis

Room for Improvement for Off-site Local SEO

- Yext
- MOZLocal
- Some Missing
- Inaccuracies
- Need to go
 with your
 actual
 business
 name for your
 main listing

Choose the most accurate listing

Timber Ridge Properties Verified

601 S Broadway, Denver, CO, 80209 (303) 805-0300

TIMBER LLC

1350 17TH ST, STE 150, DENVER, CO, 80202 (303) 484-8925

Timber Ridge Properties Verified

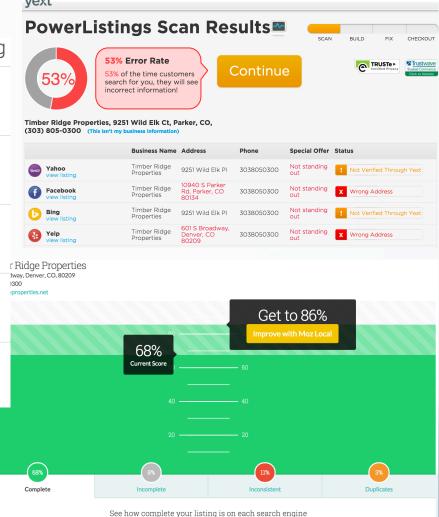
9251 Wild Elk Pl, Parker, CO, 80134 (303) 805-0300

Timber Ridge Properties Verified

10940 S Parker Rd, Parker, CO, 80134 (303) 805-0300

Timber Ridge Properties

9251 Wild Elk Ct, Parker, CO, 80134 (303) 805-0300



Explore the graph below for more information

Step 4: Competitive Analysis

- On-Site
- Off-Site
- What is your "Gap"?

Competitive Analysis

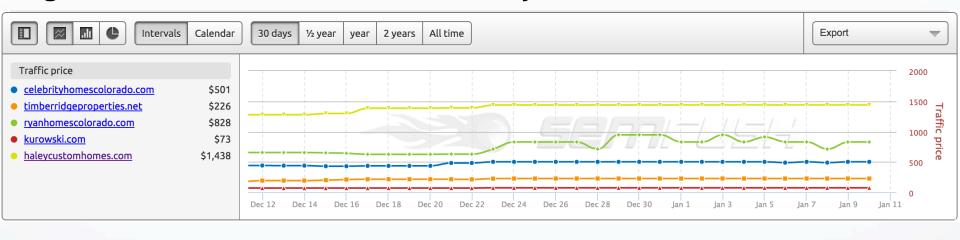
Your Competitors URL & Total Pages

You have a good quantity of content, the "SEO quality" needs some attention, as well as updates

Domain Name	Total Pages	New Pages Last 30 Days
Timberridgeproperties.com	500+	2
haleycustomhomes.com	38	0
www.ryanhomescolorado.com	35	0
www.kurowski.com	69	1

Competitive AnalysisYour Competitors Search Engine marketing Efforts

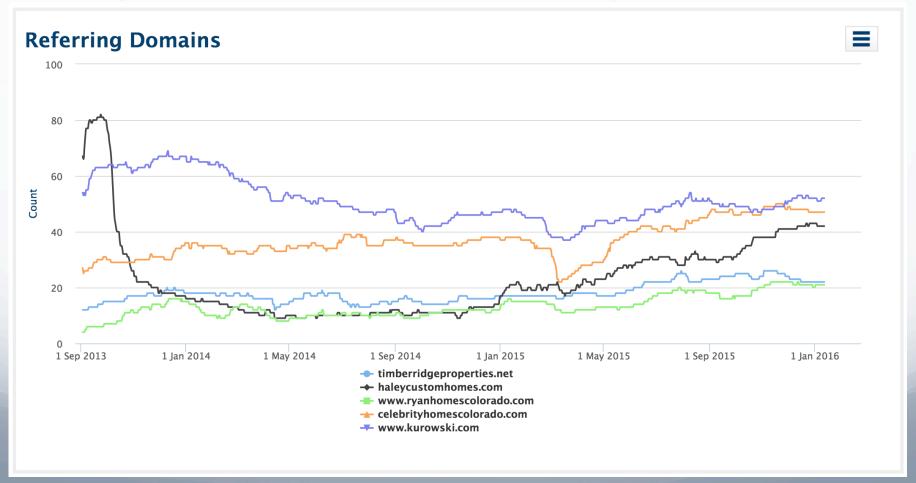
Organic Site Traffic Dollar Value Last 30 Days: \$226 vs. \$73 to \$1,438





Competitive Analysis

Link Acquisition-You Need More Quantity



2.77

9

23

N/A

0

3.24

2

0

N/A

0

3.85

2

N/A

⊘ 1

4.33

9 63

31

N/A

0

Competitive Analysis								
	http://timberri (default)	haleycustomh remove	www.ryanhom remove	celebrityhome remove	www.kurowski remove			
Page Authority ①	22	25	24	≈33	31			
Page MozRank ⊕	4.25	4.06	4.49		4.68			
Page MozTrust	3.36	5.00	4.45	5.26	ॐ 5.49			
Domain Authority	15	13	14	≈23	19			
Domain MozRank	2.67	2.68	3.35	ॐ 3.53	3.44			

2.26

18

15

N/A

0

Domain MozTrust ()

Facebook Shares

Facebook Likes ()

Tweets (i)

Google +1s ①

Competitive Analysis-Local

‡ Rank	Company Name	‡ Citations	† Citations Authority	‡ Links :	• Website Authority	Reviews & (Rating)	Ō:	Categories
4	Timber Ridge Properties ✓ Verified	40	52/100	7	15/100	2 (0/5)	19+	Custom Home Builder
?	Haley Custom Homes Verified	37	54/100	9	13/100	9 (4.9/5)	41	Custom Home Builder
В	Ryan Homes X Unverified	40	44/100	7	14/100	0 (0/5)	8	Custom Home Builder
Ç	G.J. Gardner Homes Denver Verified	35	54/100	9	11/100	3 (0/5)	15	Home Builder
P	Timber Ridge Properties ✓ Verified	40	52/100	7	15/100	2 (0/5)	19	Custom Home Builder
F	Kurowski Development Co ✓ Verified	42	43/100	54	19/100	0 (0/5)	0	Home Builder

Recommendations

Social Media

•Give: 70%

•Ask: 30%

Social Media

- 1. JUST like the real world, but different
- 2. Which Platform?
- 3. B2B LinkedIn
- 4. B2C
 - 1. Facebook
 - 2. Twitter
 - 3. Instagram
 - 4. Pinterest
 - 5. Niche: Houzz
- 5. 70-20-10
 - 1. Curate and Share
 - 2. Entertain
 - 3. Calls to Action

Email Marketing

- Basic
- Sophisticated

Email Marketing

- 1. Basic
 - 1. Newsletters
 - 2. One-Offs
- 2. Sophisticated
 - 1. Lead Nurturing
 - 2. Automated
 - 3. LOTS of Content
 - 4. Needs a Strategy
- 3 Opt-in
- 4. "Spam"

Other Marketing

- Directories
- Craigslist
- Meetup.com

Social Media

- 1. Directories
 - 1. Yelp, Dex, Verticals (Zillow, AVVO)
 - 2.Can Work
 - 3. Often a Ripoff Over hyped
 - 4. Predict Results Before Buying
 - 5. Track Results
- 2. Other Ideas
 - 1. Craigslist
 - 2. Meetup.com

Vital to Consider

- More Time Than Money?
 - 1.Get Trained
 - 2. Basic SEO
 - 1. Establish Foundation
 - 1. On-Site
 - 2. Off-Site
 - 3. Blogging
 - 3. Networking (online and offline)
 - 4. Email Marketing
 - 5. Use Freelancers?

Vital to Consider

- More Money Than Time?
 - 1. Outsource As Much as You Can
 - 2. Advanced SEO
 - 1. Outsource Link-Building
 - 2. Content Writers
 - 3. Google Adwords
 - 4. Don't Stop Networking (online and offline)
 - 5. Email Marketing
 - 6. Find Good Agencies

Vital for On Going Success

Track Results

- 1. Differentiate all Sources
 - 1. SEO?
 - 2. Paid Search?
 - 3. Social?
 - 4. Other?
- 2. Track at Conversion Level
 - 1. Calls
 - 2. Form Submissions

Dashboard

Reporting

- Transparency
- Reporting at The Conversion Level

